

THE LIFE HEALTHCARE PRIVATE PATIENT FIXED FEE OFFERING

The private fixed fees were introduced to offer you predictable hospital costs for a range of planned procedures. This allows you to plan for your procedure with more certainty. You would have first consulted with your doctor who would have made a diagnosis and, if applicable, identified the procedure you require. Your doctor would have provided you with their and other service providers' fee estimates e.g. anaesthetist, prosthesis, etc. A potential additional daily fixed fee charge may apply, should your admission extend beyond the expected duration.

What is included in the estimated price?

The hospital cost of the planned treatment for the stipulated duration of your stay in hospital.

What is excluded from the price?

Fees of your healthcare professionals such as your surgeon, anaesthetist, or any other assisting and ancillary professionals involved in your care.

To understand the full cost of your procedure we strongly recommend you request a separate estimate from your surgeon, anaesthetist, and any other service provider that may participate during your procedure, if not already provided.

- Any additional surgery or treatment after your initial procedure, will be priced and charged separately. These are not covered under this product offering and the hospital will charge you on a fee-for-service basis.
- Supplementary services, such as radiology or pathology.
- Any prosthesis required for the procedure.
- Any specialised equipment or high-value medication that was not planned for in the case of complications during or after the procedure.
- Patients admitted via the Emergency Unit, or medical admissions requiring investigative surgery.
- Crutches, wheelchairs, and similar assistive devices that may be required during your recovery.
- Take home medication.

Extended stays

Length of stay is designated as calendar days (not a 24 hour cycle), with the first day being the date of admission regardless of the time of day.

The cost of the procedure is based on a predicted length of stay (LOS) in hospital and is priced at the general ward (GW) rate, regardless of the actual level of care required. All care levels, including High Care (HC), Intensive Care Unit (ICU), and paediatric ward, are covered in fixed fee rate provided the patient remains within the predicted LOS.

If you are discharged within one day after the predicted length of stay, you will not be charged for that additional day, as a one-day grace period is included at no extra cost.

However, any extension of the admission for any reason beyond the stipulated length of stay will attract an additional charge R3,310.00 per calendar day or part thereof for general ward care. In addition, if a higher level of care is required, you will be charged HC, ICU, or paediatric ward surcharges on top of the general ward charge, calculated for the full length of stay. These surcharges are: R6,660.00 per calendar day or part thereof for High Care (HC), R13,210.00 for Intensive Care Unit (ICU), and R570.00 for a paediatric ward.

Terms and Conditions

- The pricing on the pre-estimate is specifically for one elective procedure.
- Validity of this fixed fee pre-estimate is dependent on your doctor confirming your eligibility for this pathway.
- The pre-estimate cost only covers the services provided by the hospital, such as ward, theatre, medication and stock costs and for the stipulated length of stay, with day one being the admission date.
- Where age limitations apply to procedures, they will be indicated.
- Unless indicated, where a procedure can be completed on two sides (bilaterally), the price in this pre-estimate applies to one side (unilateral).
- Tonsillectomies, adenoidectomies and insertion of grommets are bilateral procedures and priced as such.
- This pre-estimate will be considered valid for three months from the issue date, or the end of the current calendar year, whichever comes first.
- To ensure a seamless admission process, either the full pre-estimate cost must be settled prior to admission or a letter of guarantee of funding must be provided.

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