



Service More Patients with Zero Payment Worries.



Flexible Credit Options

Patients may qualify for multiple credit offers from South African Registered Credit Providers.

Total Health Coverage

Patients can finance consultations, surgeries, treatments, medical devices, medication, and more.

Tailored Financing

Patients can qualify for loan offers between R500 and R350 000.

Direct Payment

Receive payment directly to your bank account within 48 hours after rendering the service and remove the risk of late- or non-payments.

Bundled Applications

A single credit application can be completed to cover payments for multiple healthcare services.

Swift Approval

HealthCredit applications are generally approved within 2 to 48 hours.

Supported by these leading South African Registered Credit Providers:



In Collaboration with



FREQUENTLY ASKED QUESTIONS.

1. What is HealthCredit by MediVouch?

A credit aggregation platform that connects patients with multiple Registered Credit Providers to help them secure financing for medical expenses.

2. How do Patients apply?

Refer your patient to MediVouch with a quote for your services or upload a quote on their behalf to initiate their HealthCredit application process.

3. What benefits does it bring to my practice?

Remove the risk of late- or non-payments and offer patients an affordable payment option.

4. How long does an application take?

Initiate an application for patients in under 2 minutes.

5. Is there additional work for my practice?

No, upload the same authorisation documents as you would for any medical scheme.

6. How does payment work?

Funds are directly transferred to the healthcare provider's account within 48 hours after rendering the service.

7. What about HealthCredit repayment?

Patients repay loans directly to the banks or Registered Credit Providers. No need for your practice to manage debt collection.

8. Do HealthCredit transaction fees apply?

Yes, transaction fees up to 5% will be charged at payout. This fee is recoverable from the patient, should you initiate the application by uploading the quote to MediVouch for your services.

9. Are there upfront costs?

No, there are no fees charged for joining as a Healthcare Professional.

10. Is one application enough for different services?

Yes, a single application can cover financing for general practitioner and specialist consultations, hospital stays, laboratory, and medication costs.

11. Are emergencies covered?

Pre-admission emergency health services aren't our focus, but you can still apply for your patient to receive financing should they incur emergency healthcare costs after care.

12. Is HealthCredit a Medical Scheme or Health Insurance Product?

No, HealthCredit is not a Medical Scheme or Health Insurance Product. HealthCredit by MediVouch is a credit aggregation platform that offers patients access to several Registered Credit Providers.

13. How quickly can patients be approved?

Less than R15 000 within 2 hours. More than R15 000 within 48 hours. Subject to patient credit score and National Credit Act Regulations.

14. Can patients use HealthCredit with medical aid?

Yes, patients can cover out-of-pocket expenses, co-payments, deductibles, and procedures not covered by their medical aid.



MediVouch is developed by Vertice Software Solutions (VSS). VSS is not a Registered Credit Provider (RCP). VSS does not offer financial advice regarding credit products or management. All credit applications and outcomes are subject to the assessment by RCPs and the terms of the South African National Credit Act. All loans and credit terms are negotiated and contracted between the patient and the RCP. Terms and conditions apply.

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