

## Emergency Units

### The international triage coding system

Priority of patients' treatment is based on a coding system. This enables emergency staff to see the most critical patients first.

How it works:

Priority colour	Target time	Management
<b>Red</b>	Immediate	Receives immediate attention in a resuscitation room for emergency treatment
<b>Orange</b>	<10 minutes	Very urgent management required
<b>Yellow</b>	30 – 60 minutes	Urgent treatment required
<b>Green</b>	±1 hour	You may have to wait longer if there are patients with more serious injuries or illnesses (codes red and orange) to attend to

### 5 important things to keep in mind while you're waiting

1. Staff will keep patients informed about the waiting period.
2. If your condition deteriorates while waiting, you should update the triage personnel immediately.
3. Each patient is important, and staff do their best to ensure everyone is seen timeously.
4. Give the nurse or doctor an accurate account of your symptoms.
5. During peak times, when the emergency unit experiences high volumes, waiting times could be longer.