



## **Group Results** and Distribution

for the six month period ended 31 March 2016







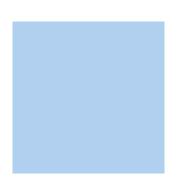


## Highlights

## Group – Southern Africa

- Solid 6 month performance:
  - Good activity growth
  - Bed growth on target to meet 2016 goals
  - Strong management of cost of sales, salaries and overheads

PPD growth	2.7%
Additional beds	91
Occupancy rate	69.9%
Stable EBITDA margin	27.7%













## Highlights

### Group – International

#### Poland

- Good revenue and EBITDA growth
- Completed acquisition of Polska Grupa Medyczna (PGM) for R685 million
- PGM consists of:
  - 5 cardiac centres (131 beds)
  - 1 hospital (160 beds)
  - 291 beds

#### India

- Strong revenue and EBITDA growth
- Completed acquisition of Saket City Hospital (re-named Max Smart Super Speciality Hospital)
- Overall growth of 267 beds in last 6 months
- Total of 2 320 operational beds –
   32% up on March 2015













# Highlights Group

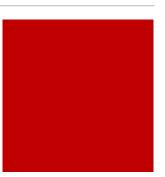
Revenue	<b>+10.9%</b> to R7 860m
Normalised EBITDA	<b>+9.0%</b> to R2 099m
Headline earnings per share	<b>+15.8%</b> to 93.0 cents
Normalised EPS	+8.6% to 87.1 cents
Interim dividend	<b>+7.4%</b> to 73 cps





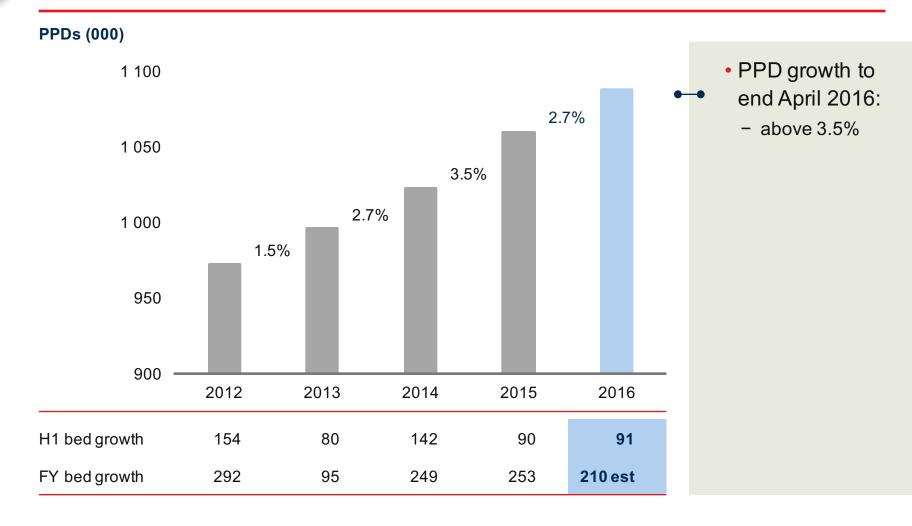








## H1 PPD Growth





## Acute and Complementary Growth

Category	H1 2016		H2 2016	Total 2016
Capacity expansion at existing facilities	91	ſ	24	115
Mental Health	-		95 —	95
Total beds	91		119	210
Renal Dialysis stations	17		6	23
Oncology units	-		1	1

- Life Bayview
- Life Mercantile
- Life Mt Edgecombe
- Life Peglerae

- Life Flora
- Life Springs Parklands
- Life Vincent Pallotti
- Life Carstenhof



**Life Carstenhof: Mental Health** 



**Life Vincent Pallotti: Mental Health** 



## Acute and Complementary pipeline

Category	Total 2016	Approved beds*	Applications pending
Capacity expansion at existing acute facilities	115	464	382
New acute facilities	-	300	128
Mental Health / Acute Rehab – new facilities	95	125	535
Mental Health / Acute Rehabilitation – capacity expansion	-	203	142
Total	210	1 092	1 187

- Strong pipeline of beds
- Allows for a bed expansion program which primarily focuses on:
  - Capacity expansion at existing facilities
  - Mental Health growth

<sup>•</sup> Approved: received Health department licence approval. In the process of obtaining municipal approvals before commencing building

<sup>•</sup> Applications pending: awaiting approval from the Health departments for bed applications made



#### **Healthcare Services**

#### Life Esidimeni

- Gauteng province:
  - reduced beds by 200 from April 2015 impacted revenue growth which was flat on H1 2015
  - Non-renewal of 1 570 mental health beds delayed to 30 June 2016

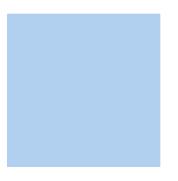
## Occupational Health / Wellness Business

- Business closely aligned to the economy
- Good growth in lives covered up 7.9%
- New growth at lower margins resulting in overall pressure on margins
- Good progress being made on integrating the Careways Wellness business into the Occupational Health business







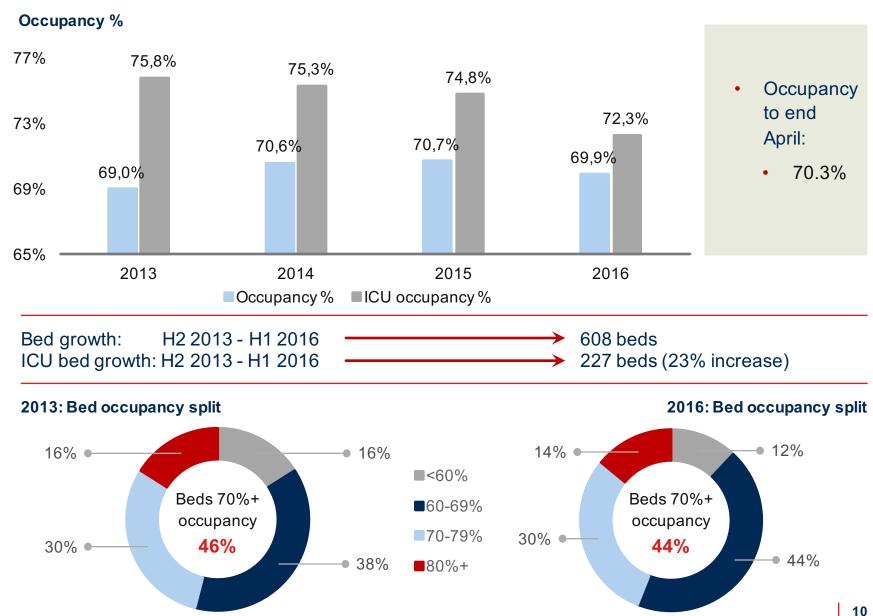






## Southern Africa: Efficiency

Effective use of assets

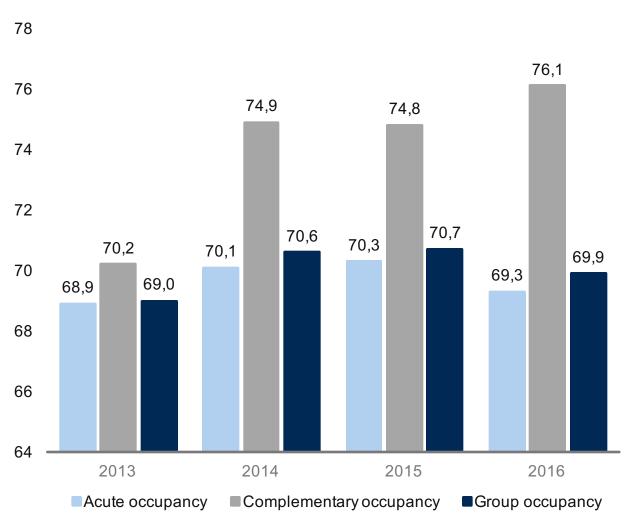




## Southern Africa: Efficiency

#### Effective use of assets

#### Occupancy split between Acute and Complementary\*



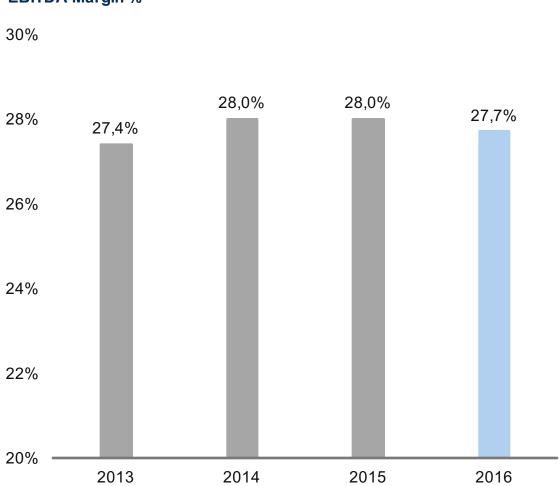
- 2013 was the lastyear in whichEaster fell in March
  - Consistent occupancy within the Acute business despite bed growth
  - Strong demand for Mental Health continues
  - Lower occupancies within the Acute Rehabilitation business

<sup>\*</sup> Complementary business includes Mental Health and Acute Rehabilitation in the occupancy calculation



## Southern Africa: Efficiency H1 Normalised EBITDA margin

#### **EBITDA Margin %**

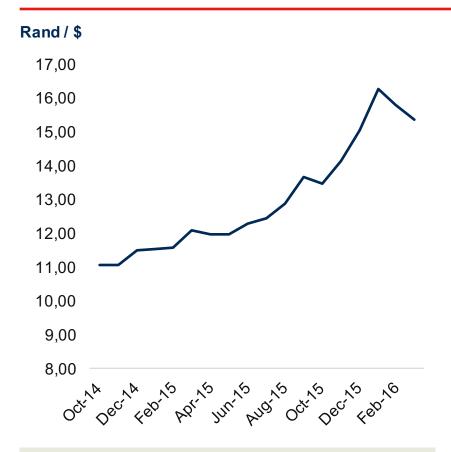


- Good management
   of costs in a difficult environment
  - Pressure from the weakening Rand, salaries and overhead costs
  - Continued focus on driving efficiencies to offset increased costs

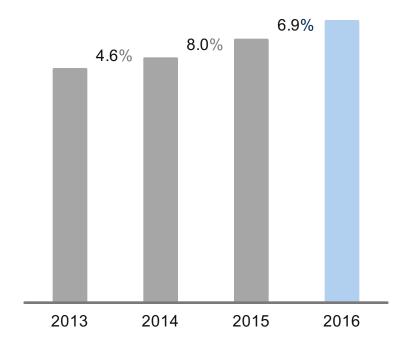


## Southern Africa: Efficiency

### Rand and Employee Cost pressures



#### **Employee cost/PPD**



- Impact on surgicals / consumables -17% of revenue with a 90% forex exposure
- Strong procurement in H1, but expect increased cost pressures in H2

- Employee costs = 29.5% of revenue
- Increases primarily driven by cost of nursing
- CAGR of 6.5% since 2013
- Good management of staff costs in H1

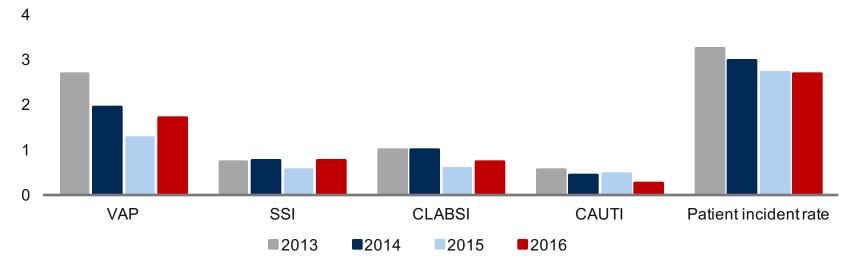


## Southern Africa: Quality

## Measuring Clinical Outcomes

Outcome	31 Mar 2016	31 Mar 2015	Standard
Patient incident rate	2.69	2.72	Per 1 000 PPDs
HAI (Healthcare Associated Infection)	0.35	0.33	Per 1 000 PPDs
VAP (Ventilator Associated Pneumonias)	1.72	1.27	Per 1 000 VAP days
SSI (Surgical Site Infections)	0.78	0.55	Per 1 000 theatre cases
CLABSI (Central Line Associated Blood Stream Infections)	0.74	0.59	Per 1 000 central line days
CAUTI (Catheter-related Urinary Tract Infections)	0.28	0.46	Per 1 000 catheter days
FIM/FAM score	1.1	1.18	>0.9
MHQ14 efficiency (average gain/PPD)	2.7	2.48	>1.6

#### Per 1 000 PPDs





## Southern Africa: Sustainability

### Competition Commission (CC) Healthcare Market Inquiry

- Made a detailed submission on the subject matter of the Inquiry
- Submitted a further response to the public submissions focusing on:
  - Market power / medical scheme bargaining power
  - Profitability
  - Pricing & Price regulation
  - Hospital formularies
  - Quality
  - Regulatory environment
- 1st set of public hearings are still underway and are due to be completed in May
- The timetable for the next series of public hearings is still to be released
- Process to date has been analytical, detail oriented and has provided an opportunity to discuss the key challenges facing the industry
- The costs involved in this inquiry (excluding management time) will be approximately R20m by the end of 2016













## Southern Africa: Sustainability

### **Environmental Management System**

#### Environmental certification

 On track to obtain an ISO 14001:2004 environmental certification in 2016

## **Energy-saving initiatives**

- Solar
  - Next project will commence at Life Fourways Hospital:
    - installation of 580 kWp
    - > 1 780 solar panels
    - > Complete by 30 September 2016
- Heat pumps Phase 3
  - 13 sites have been identified for conversion in 2016
    - > 2 Sites complete
    - > 11 remaining sites will be complete by 30/9/2016
  - Estimated saving of 1 495 MWh projected per annum









#### International: Poland

#### Scanmed

### Strategy to build an integrated countrywide network of healthcare facilities

- Focus on growth through M&A and increased NFZ business
- Good pipeline of potential M&A targets
- Driving efficiency through integration of assets and through improved case mix

#### Growth:

- NFZ Contracts 13% increase in contracts with the NFZ
- M&A:
  - Acquired Polska Grupa Medyczna (PGM) for R685m, effective 1 November 2015
    - > 5 Cardiac centers 131 beds
    - > 1 hospital 160 beds
  - Acquired remaining 50.1% of Carint Scanmed effective 1 April 2016
    - 1 Cardiac Center in Krakow
    - > 37 beds and 2 angiographic labs

## Efficiency:

- EBITDA margins improved to 13.5% (2015:11.8%). Below the EBITDA margins of 16.1% H2 2015
- EBITDA margins were negatively impacted by:
  - slow down in revenue in December. Reduced over-quota work before the new year contracting cycle
  - the impact of the Easter holidays
  - initial integration costs of new businesses



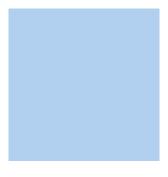
## International: Poland

## Scanmed

	H1 2016	H2 2015	H1 2015
Beds	617	334	294
Cardiac units	12	7	6
Medical Centres	43	36	29
Primary care lives	130 000	130 000	130 000
Revenue	PLN 150m	PLN 103m	PLN93m
Normalised EBITDA	PLN 20.2m	PLN 16.6m	PLN11m
Normalised EBITDA margin	13.5%	16.1%	11.8%





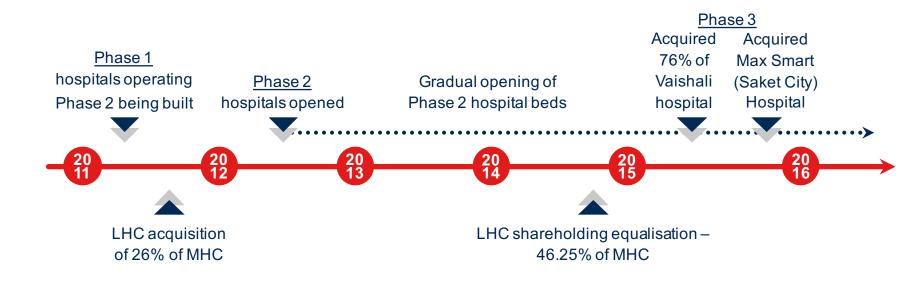




## International: India MHC

### 2016 H1 focus:

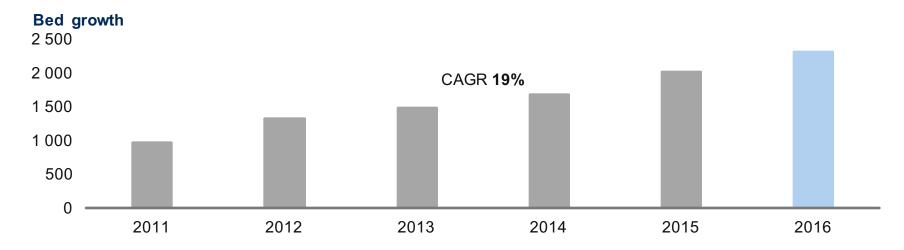
- Bedding down Vaishali Hospital and Max Smart (Saket City) acquisitions
- Continued good revenue growth
- Improving margins





## International: India MHC Bed Growth

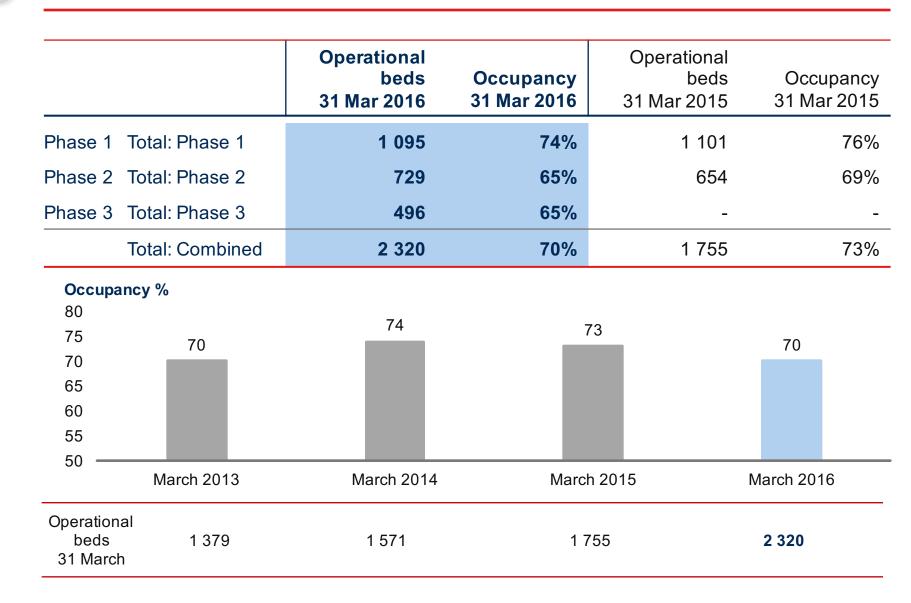
	Bed capacity	Operational beds 31 Mar 2016	Operational beds 30 Sep 2015	Operational beds 31 Mar 2015
Phase 1 Total: Phase 1	1 123	1 095	1 095	1 101
Phase 2 Total: Phase 2	859	729	698	654
Phase 3 Total: Phase 3	640	496	260	-
Total: Combined	2 622	2 320	2 053	1 755



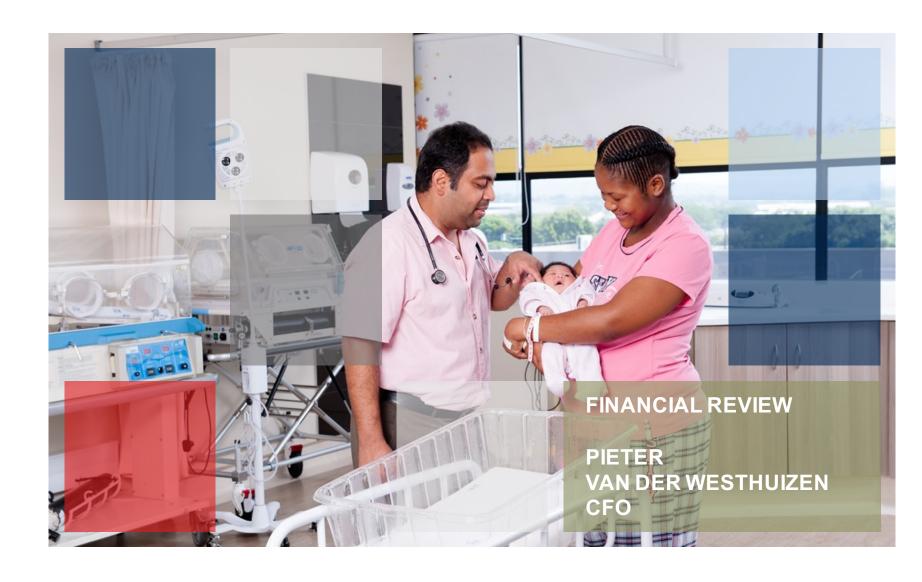
- Phase 1: Saket; Patpaganj; Pitampura; Gurgaon; Noida; Panscheel
- Phase 2: Shalimar Bagh; Mohali; Bathinda; Dehradun
- Phase 3: Vaishali; Smart



## International: India MHC Occupancy









## **Highlights**

Paid patient days +2.7%

Revenue +10.9% to R7 860m

Normalised EBITDA +9.0% to R2 099m



Normalised EPS +8.6% to 87.1 cents

Dividend +7.4% to 73 cents

Increase in investments in India and Poland R989 million

Funding raised in Poland PLN240 million at 3.7%





## Financial results Group

	31 Mar 2016 Rm	31 Mar 2015 Rm	Change %
Revenue	7 860	7 089	10.9
Southern Africa	7 288	6 734	8.2
Poland	572	355	61.1
Normalised EBITDA	2 099	1 926	9.0
Southern Africa	2 022	1 884	7.3
Poland	77	42	83.3
Normalised EBITDA margin	26.7%	27.2%	
Southern Africa	27.7%	28.0%	
Poland	13.5%	11.8%	



# Financial results Group

	31 Mar 2016 Rm	31 Mar 2015 Rm	Change %
Revenue	7 860	7 089	10.9
Normalised EBITDA	2 099	1 926	9.0
Normalised EBITDA margin	26.7%	27.2%	
Operating profit:	1 826	1 645	11.0
Southern Africa	1 720	1 628	5.7
Poland	37	18	>100
Transaction costs on international acquisitions	(11)	(11)	
Once-off	14	10	
Reversal of earn-out	66	-	



# Financial results Group

	31 Mar 2016 Rm	31 Mar 2015 Rm	Change %
Revenue	7 860	7 089	10.9
Normalised EBITDA	2 099	1 926	9.0
Normalised EBITDA margin	26.7%	27.2%	
Operating profit	1 826	1 645	11.0
Associates and joint ventures:	(1)	2	
Max Healthcare	(7)	(1)	
Poland	2	-	
Other	4	3	











# Financial results Group

	31 Mar 2016 Rm	31 Mar 2015 Rm	Change %
Revenue	7 860	7 089	10.9
Normalised EBITDA	2 099	1 926	9.0
Normalised EBITDA margin	26.7%	27.2%	
Operating profit	1 826	1 645	11.0
Associates and joint ventures	(1)	2	
Attributable profit:	965	832	16.0
Southern Africa	1 000	946	5.7
Poland and India	14	(3)	
Transaction costs on international acquisitions	(11)	(11)	
Funding costs for international acquisitions	(119)	(90)	
Other	81	(10)	



## Southern Africa: segmental revenue

		31 Mar 2016 Rm	31 Mar 2015 Rm	Change %
Revenue		7 860	7 089	10.9
Southern Africa	Hospital division	6 842	6 317	8.3
	Healthcare services	446	417	7.0

### Hospital division:

• PPD growth: + 2.7%

• Revenue/ppd: + 5.6%

- Tariff impact: + 5.9%

- Case mix: - 0.3%

• Complementary revenue growth: + 12.4%



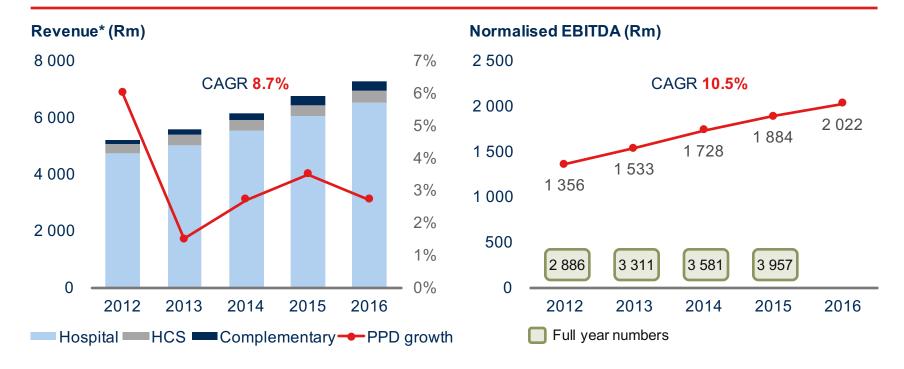
## Group segmental review

		31 Mar 2016 Rm	31 Mar 2015 Rm	Change %
Revenue		7 860	7 089	10.9
Southern Africa	Hospital division	6 842	6 317	8.3
	Healthcare services	446	417	7.0
Poland	Hospitals	572	355	61.1
	before amortisation, profit/loss			
-	ts and surpluses on retirement benefits	1 829	1 703	7.4
Southern Africa	Hospital division	1 635	1 542	6.0
	Healthcare services	70	76	(7.9)
	Other	77	67	14.9
Poland	Hospitals	47	18	161.1



## Five year review

#### Southern Africa

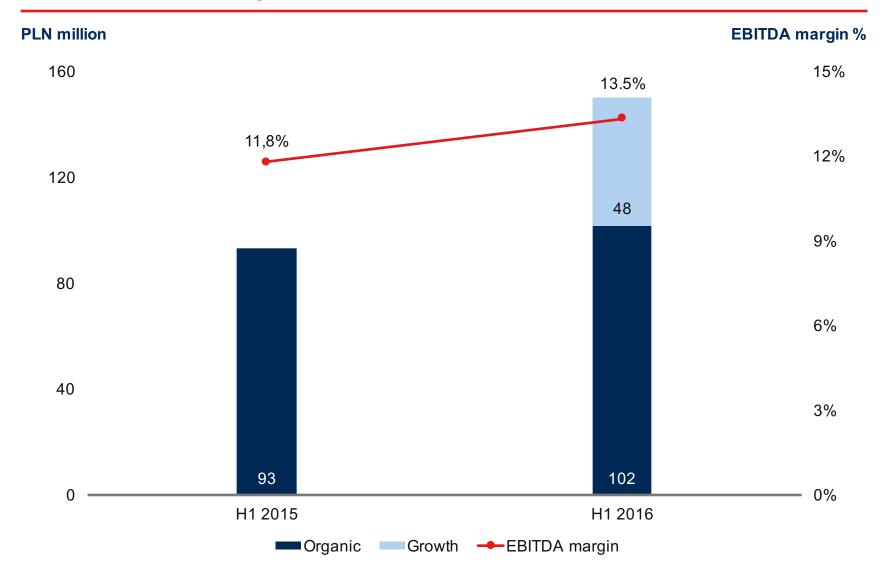


- Consistent growth in hospital revenue:
  - Addition of 178 beds in H2 2015
  - Addition of 91 beds, including 14 ICU beds in H1 2016
- Continued rapid growth of complementary services
- Continued improvement in efficiencies assisted growth in normalised EBITDA
- Stable margins in a difficult environment
- Benefited from mix change and good cost of sales management

<sup>\*</sup> Hospital revenue includes other revenue



## Poland revenue and margin

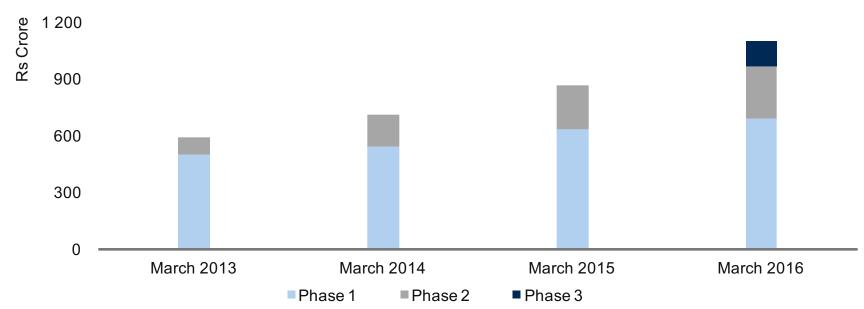




India: Max Healthcare – revenue growth: 6 months to March

Net revenue	MHC 2016 Rs Crore	MHC 2015 Rs Crore	Change %
Net revenue – Phase 1 hospitals	689	635	8.5
Net revenue – Phase 2 hospitals	274	230	19.3
Net revenue – Phase 3 hospitals (Vaishali & Smart)	142	-	100.0
Total net revenue	1 105	865	27.7

#### Revenue: 6 months to March



Financial year-end: March 1 Rs. Crore = R2.2 million



India: Max Healthcare – EBITDA growth: 6 months to March

EBI	TDA			MHC 2016 Rs Crore		Change %
EBI	TDA – P	hase 1 hospitals		92	2 87	
EBI	TDA – P	hase 2 hospitals		12	(2)	
EBI	TDA – P	hase 3 hospitals		13	-	
Tota	al EBITI	DA		117	85	37.6
Rs Crore III	120 90 60 30	7,6%	9,1%	9,8%	10,6%	11,0% 9,0% 7,0% 5,0% 3,0% 1,0%
	(30)	March 2013	March 2014 se 1 Phase 2	March 2015 Phase 3 ——EBITD	March 2016	-1,0%

Financial year-end: March 1 Rs. Crore = R2.2 million



# Financial results Group

	31 Mar 2016 cents	31 Mar 2015 cents	Change %
EPS	93.0	80.2	16.0
Loss on disposal of property, plant and equipment and disposal of businesses	-	0.1	
HEPS	93.0	80.3	15.8
Reversal of earn-out	(6.4)	-	
Other	0.5	(0.1)	
Normalised EPS	87.1	80.2	8.6



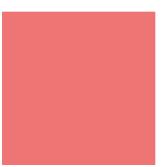
# Financial results Group

	31 Mar 2016 Rm	31 Mar 2015 Rm	Change %
Normalised EPS	87.1	80.2	8.6
Southern Africa	97.3	89.2	9.1
Poland & Max Healthcare	1.3	(0.3)	
Funding costs for international acquisitions	(11.5)	(8.7)	32.2





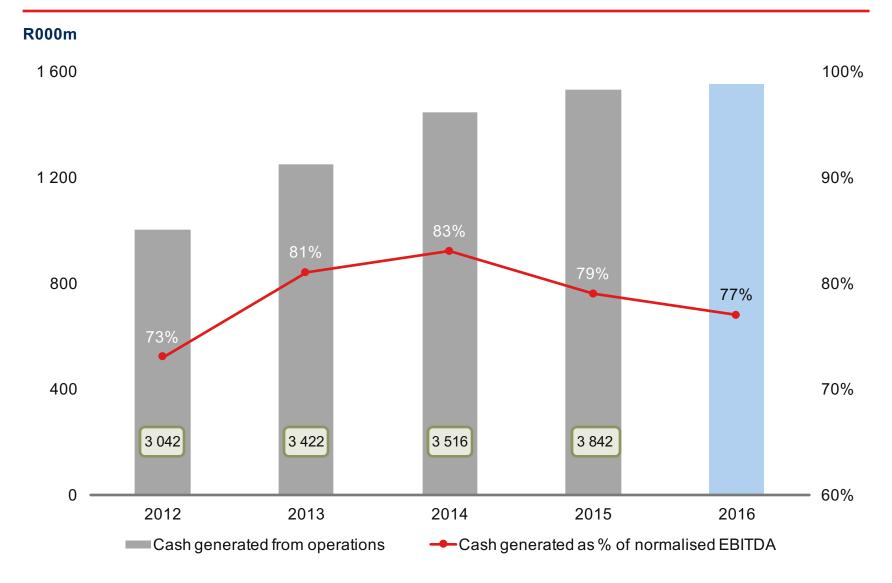








## Cash generated vs normalised EBITDA – Southern Africa



Full year numbers



## Consolidated condensed statement of financial position

	31 Mar 2016 Rm	30 Sep 2015 Rm
Non-current assets	14 571	13 164
PPE	7 350	7 101
Goodwill	2 684	2 089
Intangibles	989	875
Investment in Max Healthcare	2 543	2 230
Other	1 005	869
Current assets (excl cash)	2 441	1 959
Cash	613	812
Total assets	17 625	15 935
Total shareholders' equity	6 799	6 448
Non-current liabilities	6 708	5 873
Interest-bearing borrowings	5 962	5 263
Other non-current liabilities	746	610
Current liabilities	4 118	3 614
Total equity and liabilities	17 625	15 935
Net debt	7 305	5 932
Net debt to normalised EBITDA (covenant 2.75x)	1.73	1.49



## Condensed statement of financial position – Southern Africa & Poland

	Southern Africa Poland 31 Mar 2016 Rm		Total	
			31 March 2016	30 Sep 2015
Non-current assets	11 701	2 870	14 571	13 164
PPE	6 366	984	7 350	7 101
Intangibles	1 910	1 763	3 673	2 964
Other	3 425	123	3 548	3 099
Current assets (excl cash)	2 097	344	2 441	1 959
Cash	300	313	613	812
Total assets	14 098	3 527	17 625	15 935
Total shareholders' equity	5 219	1 580	6 799	6 448
Non-current liabilities	5 293	1 415	6 708	5 873
Interest-bearing borrowings	4 657	1 305	5 962	5 263
Other non-current liabilities	636	110	746	610
Current liabilities	3 586	532	4 118	3 614
Total equity and liabilities	14 098	3 527	17 625	15 935



## Net debt

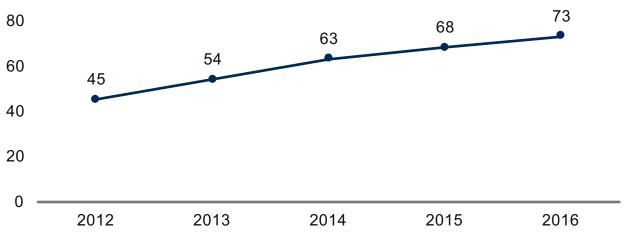
Funding	31 Mar 2016 Rm	Weighted average cost of debt	30 Sep 2015 Rm	Weighted average cost of debt
		(post-tax)		(post-tax)
Acquisition funding				
ZAR	3 490	7.00	3 271	6.46
PLN	841	3.76	-	-
Capex funding	1 697	5.66	1 864	5.47
Poland	220	3.77	346	4.67
IFRS debt	1 000	7.78	706	9.22
Working capital	679	4.90	557	5.23
	7 927	6.21	6 744	5.76
		(pre-tax)		(pre-tax)
3M JIBAR rate		6.68		6.19
Prime overdraft rate		10.50		9.50





Distributions	Cents/share	Rm
Interim 2015	68	709
Final 2015	86	896
Total 2015	154	1 605
Interim 2016	73	765





- Declared an interim dividend of 73 cps
- Scrip distribution alternative
- Shareholders
   entitled to receive
   all or part of their
   distribution in
   cash or in shares
- Scrip distribution done at a 2.5% discount to the 15-day VWAP







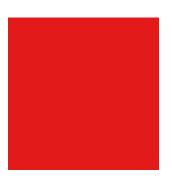
## H2 Outlook

#### Southern Africa

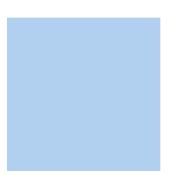
### SA:

- Bed growth:
  - Addition of 119 beds in H2
- PPD growth:
  - Between 2.5% 3.5%
- EBITDA margins:
  - Margins may come under pressure due to Rand weakness
  - Between 27.5% 28.5%
- Continued focus on improving clinical quality outcomes













## H2 Outlook International

### Poland:

- Continued revenue and EBITDA growth
- Focus on completing integration of acquired businesses to drive efficiencies
  - Secondment of LHC staff
- Continue M & A activity

### India:

- Continued focus on bedding down Vaishali Hospital and Max Smart Hospital acquisitions
- Continued good revenue growth
- Improving margins



