



Group Results – Year ended 30 September 2015

13 November 2015

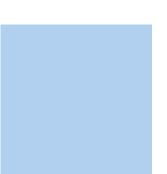














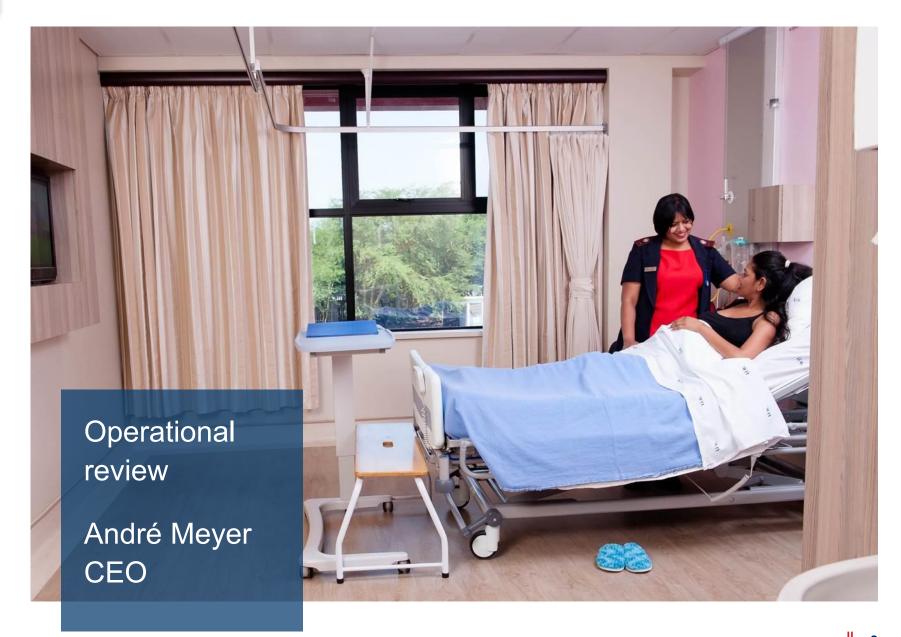














Highlights Group

 Revenue 	+12.3%	to R14 647m
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Normalised EBITDA +12.1% to R4 048m

• HEPS +1.2% to 179.9 cents

 Normalised EPS from continued operations excluding funding

+12.2% to 195.9 cents

Total dividend

+ 9.2% to 154 cps (Final dividend – 86 cps)













Highlights Group – South Africa

 PPD growth 	3%
	252

• Additional beds 253

• Occupancies 71.9%

• Stable EBITDA margin 28.3%

Good progress in efficiency projects

Continued improvement in clinical quality metrics













Highlights

Group – International

Poland

- Good revenue growth
- Strong EBITDA margin improvement:
 9.1% to 14%
- 3 Acquisitions in 2015
- Business integration on track

India (joint control)

- Strong revenue and EBITDA growth of 31%
- Completed acquisition of Pushpanjali
 Crosslay (re-named Max Vaishali) hospital
- Overall growth of nearly 400 beds





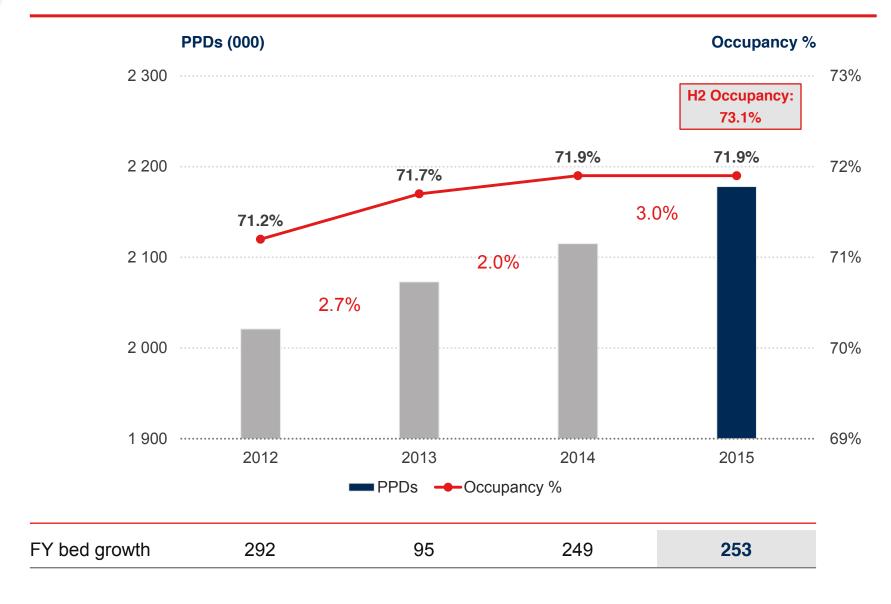








PPDs





Acute bed growth 2015

H1 2015	H2 2015	Total 2015
76	69	145
-	94	94
14	-	14
90	163	253
	2015 76 14	2015 2015 76 69 - 94 14 -

- Life Entabeni
- Life Eugene Marais
- Life Mt Edgecombe Life Roseacres
- Life Peglerae
- Life Robinson

- Life St Georges
- Life St Dominics
- Life Westville
- Life Groenkloof







Life Genesis



Group business pipeline

Category	Total 2015	Forecast 2016	Approved beds*	Applications pending
Capacity expansion at existing acute facilities	145	108	484	272
New acute facilities	94	-	300	88
Acquisition	14	-	-	-
Mental health	-	102	270	305
Acute rehabilitation	-	-	55	187
Total	253	210	1 109	852
Renal stations	64	50		-
Oncology units		1 unit		-

- Life Bayview
- Life St Mary's
- Life Kingsbury

- Life Crompton
- · Life Mt Edgecombe
- Life Springs Parklands
- Life Vincent Pallotti
- Life Carstenhof

^{*} Approved: Received Health department licence approval. In the process of obtaining municipal approvals before commencing building

^{*} Applications pending: Awaiting approval from the Health departments for bed applications made



Complementary Services

Complementary Services

- Renal Dialysis
 - 64 additional chronic stations
 - 6 additional facilities offering renal dialysis
- Mental health
 - Strong PPD growth of 4.5% despite no new beds
- Acute rehabilitation
 - Business impacted by sub acute and some doctor movements
 - Decrease in PPDs of 4.4%
- Oncology
 - Unit at Life Hilton hospital under construction to be completed mid 2016













Healthcare Services

Life Esidimeni

- Revenue flat
- Gauteng reduced beds by 200 from April 2015
- In March 2014 the Matikwana contract came to an end

Life Occupational Health

- Closely aligned to the economy, particularly large manufacturing and mining
- Revenue flat
- Pressure on margins

Integrating Careways wellness business into Life Occupational Health







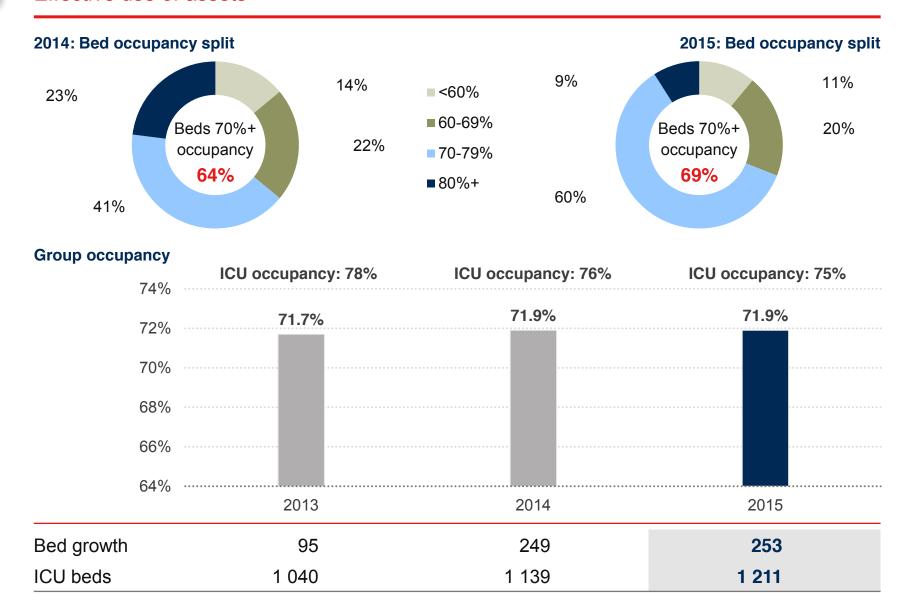






SA: Efficiency

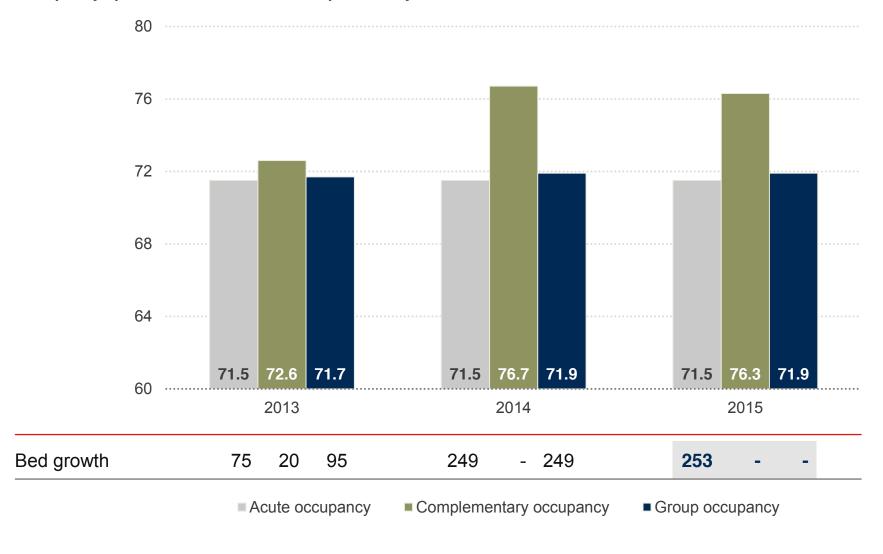
Effective use of assets





Effective use of assets

Occupancy split between Acute and Complementary*

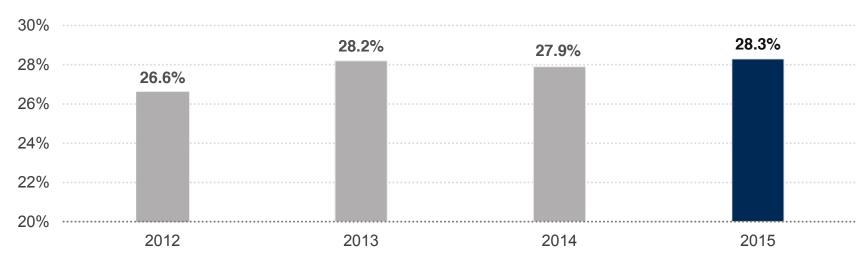


^{*} Complementary business includes Mental Health and Acute Rehabilitation in the occupancy calculation



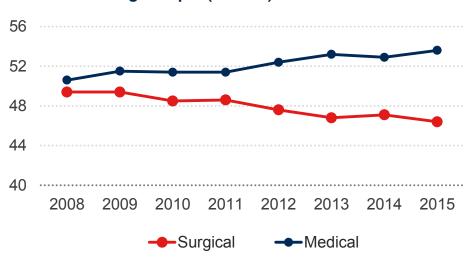
EBITDA margin – Continuing basis

EBITDA margin



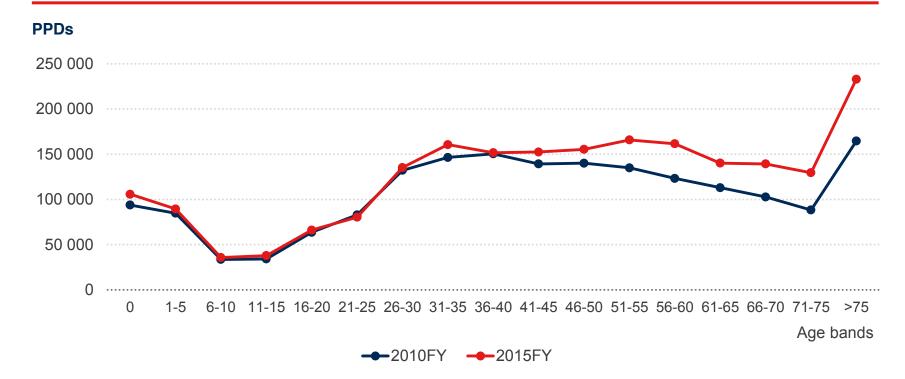
- Medical/surgical split
 - Increase in medical cases in 2015
 - Positively impacts margin
 - Continuation of long-term trend
- Good management of salaries and overheads

Medical/surgical split (%PPDs)





Impact of ageing



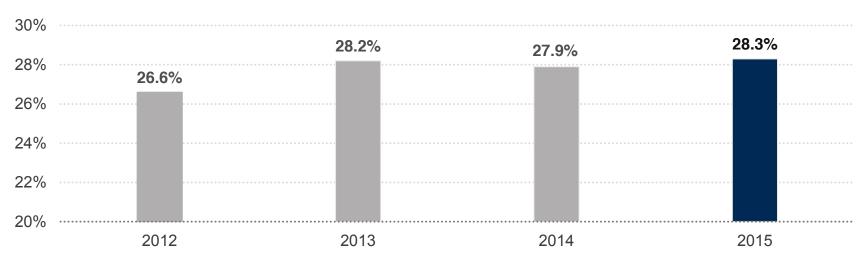
- Changing age profile in our hospitals impacts:
 - Length of stay
 - ICU occupancy
 - Case mix

	2015	2010
PPD %: patient > 50 years	45.3%	39.8%
Rev %: patient > 50 years	52.3%	46.5%



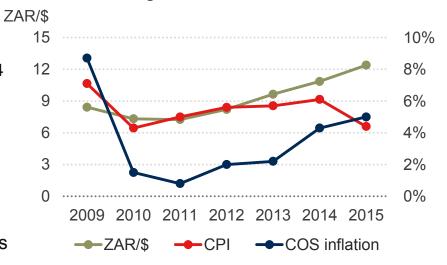
EBITDA margin – Continuing basis

EBITDA margin



- Strong management of cost of sales procurement
 - Increase in cost of sales of under 5%
 - 22% ZAR depreciation since 1 October 2014
- Effective management of stockholding and focused supplier rationalisation
- Focused formulary and standardisation management
- Started international procurement initiative –
 benefits should be seen in 2016/2017 onwards

Cost management





South Africa: Quality

Clinical outcomes

Outcome	30 Sep 2015	30 Sep 2014	Standard
Patient incident rate	2.66	2.88	Per 1 000 PPDs
HAI (Healthcare associated infection)	0.32	0.44	Per 1 000 PPDs
VAP (Ventilator associated pneumonias)	1.17	1.91	Per 1 000 VAP days
SSI (Surgical site infections)	0.58	0.76	Per 1 000 theatre cases
CLABSI (Central line associated blood stream infections)	0.55	0.85	Per 1 000 central line days
CAUTI (Catheter-related urinary tract infections)	0.45	0.40	Per 1 000 catheter days
FIM/FAM score	1.18	1.14	> 0.9
MHQ14 efficiency (average gain/PPD)	2.60	2.39	> 1.6





South Africa: Quality

Patient experience

Patient experience

- Focus on improving the overall patient experience
- Completed the 'mystery' patient initiative in May
- Rolling out the CARE programme from October 2015
 - Objective is to deliver superior patient experiences across all areas of Life Healthcare's interaction with patients

Outcome	30 Sep 2015	30 Sep 2014	Target
Patient experience	80.3%	80.1%	85%
Recommend	68.8%	63.7%	70%
Comment cards	27 523	23 054	Average per month
Positive comment card %	89.1%	89.7%	91%



South Africa: Sustainability

Healthcare professionals: training and recruitment

Specialists

Net increase of 106 specialists working in our facilities (85 under 40 years old)

Nurses

- 1 165 nurses trained in 2015, with 704 graduating
- 131 registered nurses from India working in LHC hospitals
- 225 registered nurses from India in the pipeline
- 240 nurse unit managers trained in 2015
- 65 nurse managers on the iLEAP Leadership programme
- 105 young nurse leaders on the Shadowing and Training Young Leaders Programme

Pharmacists

- Good progress in retention of pharmacists
- 21 pharmacist interns in Group's hospitals
- 39 clinical practice pharmacists will complete their training this year













South Africa: Sustainability

Competition Commission Healthcare inquiry

- CC inquiry process has been delayed
- Remain supportive of a detailed analysis of the healthcare industry which allows for a better understanding of the structural cost drivers
- The proposed new timetable is as follows:

1 Aug 2015 to 31 May 2016

1 Feb 2016 to 31 May 2016

1 Jun 2016 to 5 Aug 2016

5 Aug 2016 to 16 Sep 2016

16 Sep 2016 to 15 Nov 2016

15 Nov 2016

15 Dec 2016

Research and analysis

Public hearings

Prepare provisional report and provisional recommendations for publication

Stakeholder comment on the provisional report and provisional recommendations

Panel commences finalisation of its report and recommendations to the Commissioner

Panel hands over final report to the Commissioner

The Commission publishes inquiry report and recommendations













South Africa: Sustainability

Environmental management system

Environmental certification

 On track to obtain an ISO 14001:2004 environmental certification in 2016

Energy-saving initiatives

- Carbon emissions
 - Continuous improvement in our carbon footprint
- Solar
 - Life Anncron Clinic: largest hospital solar project in Africa with over 1 700 solar panels
 - Considering expansion to a further 10 hospitals
- Heat pumps
 - Converted 33 acute hospitals and 9 Life Esidimeni sites annual saving of 7.7 GWh (approx R8 million)
 - A further 13 sites have been identified for conversion in 2016
- Life Hilton Private Hospital
 - Designed according to our green design policy 20% more efficient than existing hospitals









International: Poland Scanmed growth



Poland:

- Fastest growing economy in Europe
- Strong National Health system funding private sector delivery
- Fragmented private hospital market providing a consolidation opportunity
- Good long-term private sector growth

Strategy to build an integrated countrywide network of healthcare facilities

- Focus on growth through M&A and increased NFZ business
- Good pipeline of potential M&A targets and good visibility to achieve our 5 year goals
- Driving efficiency through integration of assets and through improved case mix

	30 Sep 2015	30 Sep 2014
Beds	334	163
Cardiac units*	7	-
Revenue	R648m	R175m**
Normalised EBITDA	R91m	R16m**
Normalised EBITDA margin	14%	9.1%

^{*} Includes 49% of Carint Cardiology unit

^{** 5} months





Scanmed business



Outpatient services:

- Primary Healthcare:
 - 130 000 people low medical loss ratio
 - Medical transport population of 250 000
- Medical centres:
 - Facilities with treatment rooms, including
 - Rehabilitation centers, dental and psychiatry
 - Comprehensive diagnostic services

Inpatient services:

- 10 facilities, 334 beds
- Weis Clinic
- Gastromed
- Sport Klinika
- Kardiologii Kliniki Allenort (KKA)
- St Raphaels hospital (Including 49% of Carint cardiology centre)

36 medical centres in 19 cities





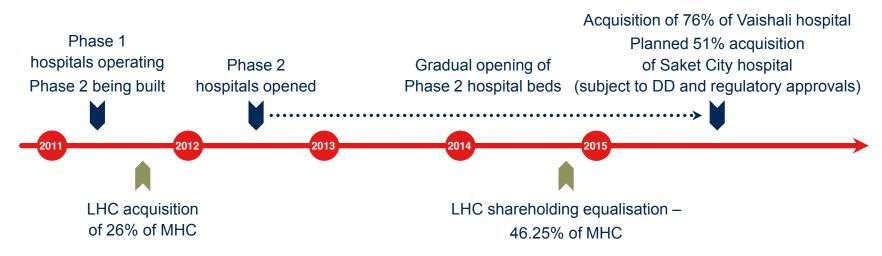
International: India MHC



Indian healthcare market

- Fast growing private healthcare market driven by:
 - Growing middle class
 - Increasing disease burden
 - Limited public sector provision
- Fragmented and under-developed private hospital market represents an excellent growth opportunity

Aim to build a world class hospital business – good size with good margins and take advantage of the rapidly developing private healthcare sector





International: India

MHC - Phase 1 and Phase 2 growth



Phase 1 hospitals (> 5 years old)

- 5 facilities with Saket and Patparganj (PPG) making up the majority of the beds
- Facilities have been operational since 2005
- Good occupancies

Phase 2 hospitals (< 5 years old)

- Facilities have been operational since 2012
- Gradually increased the number of operational beds
- Shalimar Bagh and Mohali at full capacity

	Phase 1 (> 5 years old)	Phase 2 (< 5 years old)
Number of facilities	6	4
Occupancy	76%	69%
Number of active beds	1 095	698
Bed capacity	1 123	859





International: India

MHC – Phase 3 & Phase 4 growth



Phase 3 growth

- Continue rolling out operational beds of phase 2 hospitals
- Acquisitions
 - Vaishali (Pushpanjali Crosslay)
 - > Acquired 76% for Rs 287 Cr effective mid-July 2015
 - > 340 bed facility
 - Situated 4km from Patparganj hospital (PPG)
 - > MHC will look for integration synergies between the two hospitals
 - Saket City hospital
 - > Signed agreement to purchase 51% of Saket City hospital (subject to DD and regulatory approvals)
 - > 230 bed facility, currently upgrading to 300 beds with the land and rights to add an extra 900 beds
 - > Objective is to integrate with Max Saket and to build a medicity of nearly 2 000 beds

Phase 4 growth

Potential select acquisitions and Brownfield growth at

Shalimar Bagh
Mohali
Vaishali
Saket City hospital
85 beds
90 beds
900 beds



International: India MHC bed growth



	Bed capacity	Operational beds 30 Sep 2015	Operational beds 30 Sep 2014	Operational beds 30 Sep 2013
Phase 1 hospitals	1 123	1 095	1 079	1 040
Phase 2 hospitals				
Shalimar Bagh	288	275	185	150
Mohali	217	217	203	141
Bathinda	186	70	80	56
Dehradun	168	136	130	89
Total Phase 2	859	698	598	436
Vaishali	340	260		
Combined total	2 322	2 053	1 677	1 476
Active beds 2 400				
2 000				
1 600				
1 200				
2011	2012	2013	2014	2015



International: India MHC occupancy



	Operational beds 30 Sep 2015	Occupancy 30 Sep 2015	Operational beds 30 Sep 2014	Occupancy 30 Sep 2014
Phase 1 hospitals	1 095	76%	1 079	78%
Phase 2 hospitals				
Shalimar Bagh	275	77%	185	79%
Mohali	217	66%	203	71%
Bathinda	70	51%	80	76%
Dehradun	136	70%	130	73%
Total Phase 2	698	69%	598	75%
Vaishali	260	67%		
Combined total	2 053	73%	1 677	77%













Normalised EBITDA	+12.1% to R4 048m
Normalised EPS from southern Africa continued operations	+9.8% to 194.1 cents
Headline earnings per share	+1.2% to 179.9 cents
Total dividend	+9.2% to 154.0 cps (Final dividend 86.0 cps)
Increase in investments in India and Poland	R2.2 billion
Improved EBITDA margins in SA and Poland	



Group

	30 Sep 2015 R'm	30 Sep 2014 R'm	% Change
Revenue	14 647	13 046	12.3
Southern Africa – continued	13 999	12 814	9.2
Southern Africa – discontinued	-	57	
Poland	648	175	
Normalised EBITDA	4 048	3 611	12.1
Southern Africa – continued	3 957	3 581	10.5
Southern Africa – discontinued	-	14	
Poland	91	16	
Normalised EBITDA margin	27.6%	27.7%	
Southern Africa – continued	28.3%	27.9%	
Southern Africa – discontinued	-	24.6%	
Poland	14.0%	9.1%	



Financial results Group

	30 Sep 2015 R'm	30 Sep 2014 R'm	% Change
Revenue	14 647	13 046	12.3
Normalised EBITDA	4 048	3 611	12.1
Normalised EBITDA margin	27.6%	27.7%	
Operating profit	3 502	4 093	(14.4)
Southern Africa – continued	3 432	3 123	9.9
Southern Africa – discontinued	-	9	
Poland	44	2	
Transaction costs on international acquisitions	(15)	(16)	
Profit on disposal of JMH	-	957	
Other non-trading items	41	18	



Financial results Group

	30 Sep 2015 R'm	30 Sep 2014 R'm	% Change
Revenue	14 647	13 046	12.3
Normalised EBITDA	4 048	3 611	12.1
Normalised EBITDA margin	27.6%	27.7%	
Operating profit	3 502	4 093	(14.4)
Associates and joint ventures	14	39	(64.1)
JMH	-	41	
MHC	5	(11)	
Poland	2	-	
Other	7	9	

- JMH sold February 2014
- Max 46.25% (2014: 26%)



Group

	30 Sep 2015 R'm	30 Sep 2014 R'm	% Change
Revenue	14 647	13 046	12.3
Normalised EBITDA	4 048	3 611	12.1
Normalised EBITDA margin	27.6%	27.7%	
Operating profit	3 502	4 093	(14.4)
Associates and joint ventures	14	39	(64.1)
Attributable profit	1 866	2 774	(32.7)
Southern Africa – continued	2 013	1 833	9.8
Southern Africa – discontinued	-	54	
Profit on disposals	-	930	
International	19	(23)	
Transaction costs on international acquisitions	(15)	(16)	
Funding costs for international acquisitions	(192)	(62)	
Other	41	58	



Group segmental review

		30 Sep 2015 R'm	30 Sep 2014 R'm	% Change
Revenue		14 647	13 046	12.3
Southern Africa	Hospital division	13 133	12 007	9.4
	Healthcare services	866	864	0.2
	Other	-	-	
International	Hospitals	648	175	
Operating profit before amortisation, profit/loss on disposals, impairment of intangible assets, transaction costs and surpluses on retirement benefits		3 603	3 256	10.7
Southern Africa	Hospital division	3 201	2 905	10.2
	Healthcare services	157	135	16.3
	Other	191	213	(10.3)
International	Hospitals	54	3	

[•] Matikwana Hospital: Revenue contributed in 2014 is R55m



Southern Africa: segmental revenue

		30 Sep 2015 R'm	30 Sep 2014 R'm	% Change
Revenue – Southern Africa		13 999	12 871	8.8
Southern Africa	Hospital division	13 133	12 007	9.4
	Healthcare services – continued	866	809	7.0
	Healthcare services – discontinued	-	55	
	Other	-	-	

Hospital division

• PPD growth +3.0%

• Revenue/PPD +6.4%

- Tariff impact +5.9%

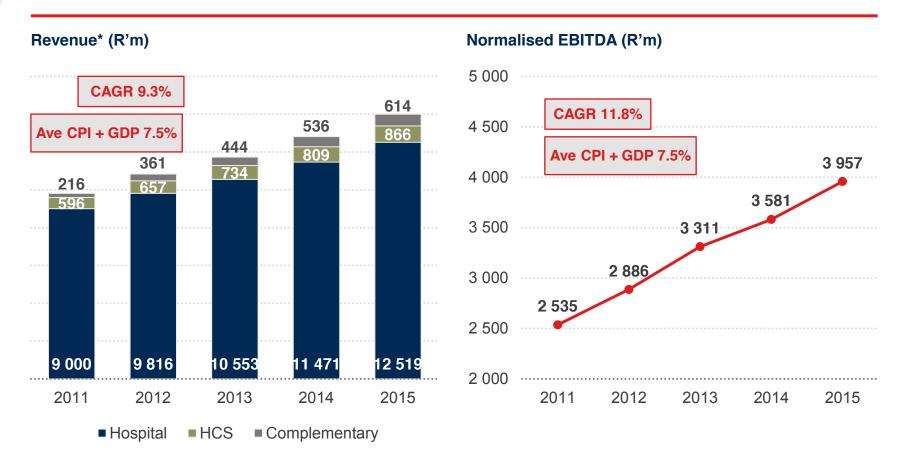
- Case mix +0.5%

• Complementary revenue growth +14.6%



Five year review

Southern Africa: continued



- Consistent growth in revenue Group benefits from faster growth in Complementary services
- Continued improvement in efficiencies assisted growth in normalised EBITDA
- Continued operational leverage assisting margin growth
- Efficiency programme enables the Group to keep stable margins in difficult operating environment

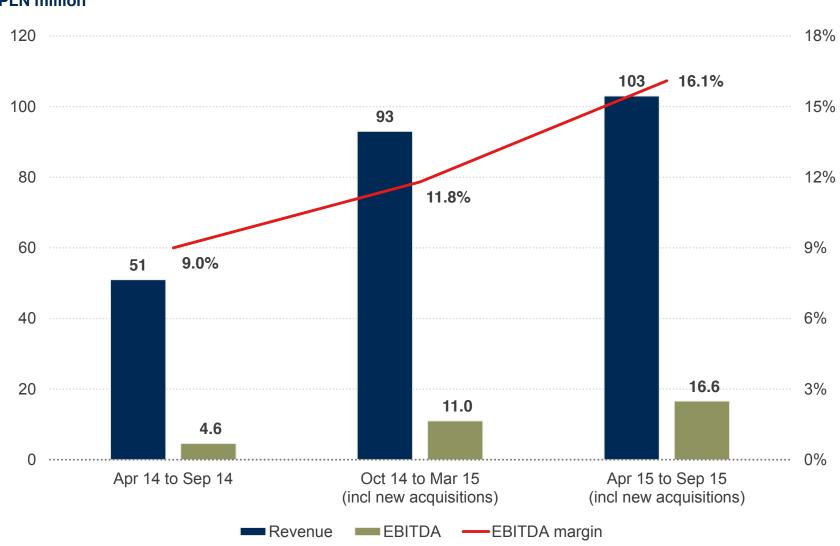
^{*} Hospital revenue includes other revenue



Financial results Poland





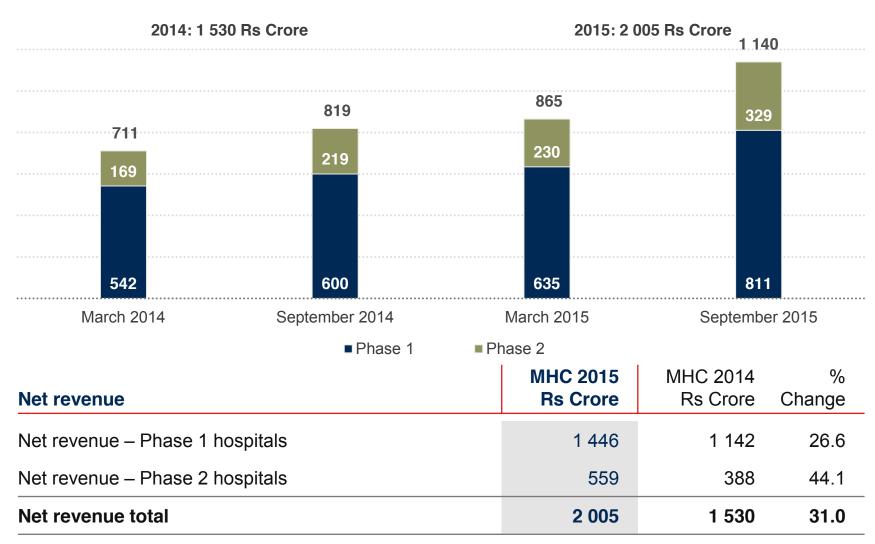




Financial results



India: Max Healthcare – revenue growth



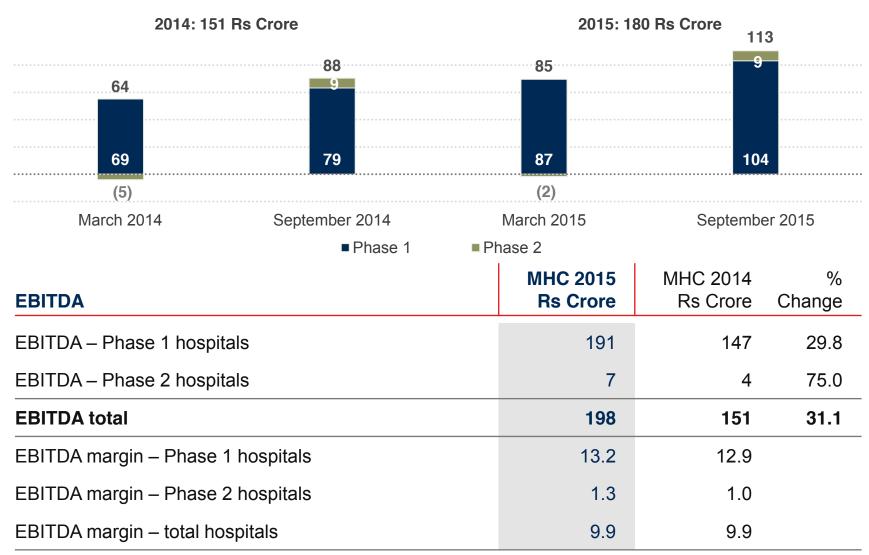
Financial year-end: March
Total net revenue excludes revenue from the SBU
Phase 2 includes a 2 month Vaishali contribution
1 Rs. Crore = R2 million



Financial results



India: Max Healthcare – EBITDA growth



Financial year-end: March

EBITDA – Phase 2 includes a 2 month Vaishali contribution



Financial results Group

	30 Sep 2015 cents	30 Sep 2014 cents	% Change
EPS	179.9	267.5	(32.7)
Profit/loss on disposal of property, plant and equipment and disposal of businesses	-	(89.7)	
HEPS	179.9	177.8	1.2
Release of contingent consideration	(2.1)	-	
Retirement funds	(1.9)	(1.7)	
Transaction costs on international acquisitions	1.4	1.6	
Fair value gain on foreign exchange hedge contract	0.1	(3.9)	
Normalised EPS	177.4	173.8	2.1
Discontinued operations	-	(5.2)	
Normalised EPS from continued operations	177.4	168.6	5.2



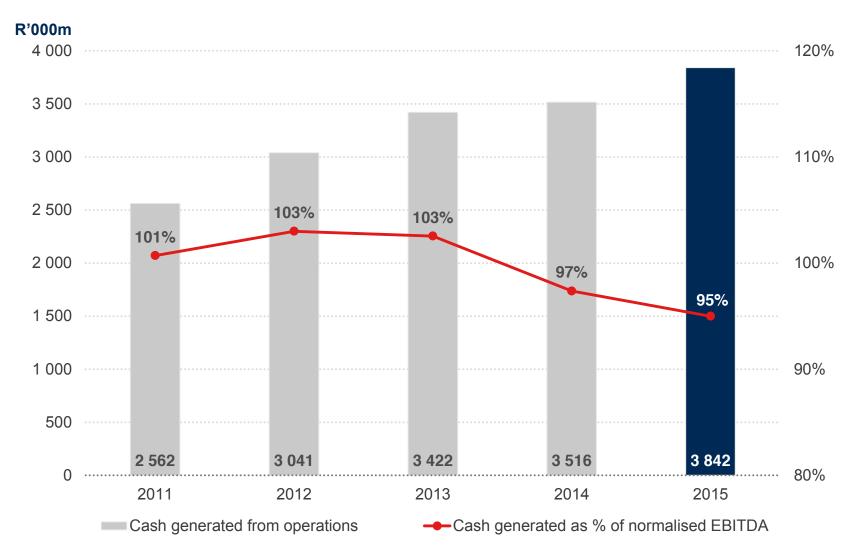
Financial results

Group

	30 Sep 2015 cents	30 Sep 2014 cents	% Change
Normalised EPS	177.4	173.8	2.1
Southern Africa – continued	194.1	176.8	9.8
Southern Africa – discontinued	-	5.2	
International Operations	1.8	(2.2)	
Funding costs for international acquisitions	(18.5)	(6.0)	



Cash generated vs normalised EBITDA



2015 impacted by drop in Coid collections



Condensed statement of financial position

Assets

	30 Sep 2015 R'm	30 Sep 2014 R'm
Non-current assets	13 164	9 700
PPE	7 101	5 901
Intangibles	2 964	2 318
Other	3 099	1 481
Current assets (excl cash)	1 959	1 691
Cash	812	422
Total assets	15 935	11 813



Condensed statement of financial position

Equity and liabilities

	30 Sep 2015 R'm	30 Sep 2014 R'm
Total shareholders' equity	6 448	5 900
Non-current liabilities	5 873	2 909
Interest-bearing borrowings	5 263	2 344
Other non-current liabilities	610	565
Current liabilities	3 614	3 004
Total equity and liabilities	15 935	11 813
Net debt	5 932	3 084
Net debt to normalised EBITDA (covenant 2.75x)	1.49	0.84
Unsecured borrowings	2 108	1 385
Secured borrowings	157	85
Capitalised finance leases	706	597
Preference shares	2 870	820
Debt in Poland	346	464
Overdraft (net cash on hand)	(255)	(267)



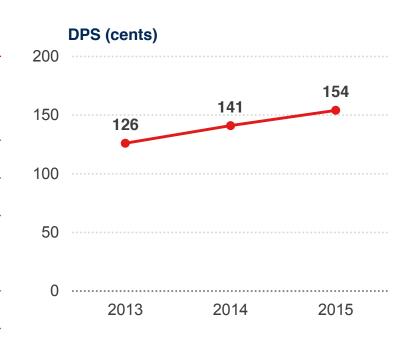


Funding	30 Sep 2015 R'm	Weighted average cost of capital
Acquisition funding (post-tax)	3 271	6.46
Capex funding (post-tax)	1 864	5.47
Poland (post-tax)	346	4.67
Capitalised finance leases (post-tax)	706	9.22
Working capital (post-tax)	557	5.23
	6 744	5.76



Dividend

Distributions	Cents/share	R'm
Interim 2014	63	657
Final 2014	78	813
Total 2014	141	1 470
Special dividend 2014	100	1 042
Interim 2015	68	709
Final 2015	86	896
Total 2015	154	1 605



- Declared a final dividend of 86 cps
- Introduced Scrip Distribution option
- Shareholders entitled to receive all or part of their distribution in cash or in shares
- Scrip distribution done at a 2.5% discount to 15 day VWAP





Outlook South Africa



South Africa

- Growth
 - Addition of
 - > 108 acute brownfield expansion beds
 - > Over 100 mental health beds
 - > 50 renal stations
 - 1 oncology unit (1 additional unit under construction)
 - Life Esidimeni
 - > Gauteng DoH not renewing the contract for mental health services in Gauteng
 - > Effective 31 March 2016
 - > Reduce total beds by 1 570 beds











Outlook South Africa



South Africa

- Efficiency
 - Continue to drive our Cost of care initiatives with particular emphasis on our cost of sales management
- Quality
 - Continued focus on improving:
 - > clinical quality outcomes
 - > patient experience
- Sustainability
 - Focus on Dr recruitment and retention
 - Training of healthcare professionals
 - Implementing further environmental initiatives
 - Continue to participate in the CC inquiry











Life Group

Outlook International

Poland

- Continued revenue and EBITDA growth
- Positioning of the business to maximise our growth in additional NFZ business
- Continue M & A activity
 - Signed an agreement to acquire an asset, subject to regulatory approvals
 - Expect completion by end December 2015
 - Asset will add:
 - > PLN 90m in annual revenue with good margins
 - > 285 beds

India

- Focus on bedding down Vaishali Hospital and potential Saket City acquisition
- Continued good revenue growth
- Improving margins in phase 1 and phase 2 hospitals



